



Suite 3, Level 3  
 South Tower  
 1-5 Railway Street  
 Chatswood NSW 2067  
 A.B.N. 72 059 990 331

T: (02) 9299 9199  
 F: (02) 9412 3425

[www.ebr.com.au](http://www.ebr.com.au)  
[accounts@ebr.com.au](mailto:accounts@ebr.com.au)

## FEEDBACK

Name : \_\_\_\_\_

In order to improve our services, we require your valuable feedback.

We would appreciate it if you could fill in this brief questionnaire and return it to us via one of the following:

Email to [feedback@ebr.com.au](mailto:feedback@ebr.com.au)  
 Fax to (02) 9412 3425  
 Post to Suite 3, Level 3, South Tower, 1-5 Railway Street  
 Chatswood, NSW 2067

Thank you for the opportunity to assist you with your career search and we look forward to doing business again in the near future.

**NOTE:** Please mark your response with an x next to the appropriate section.

### 1. How did you find out about EBR?

Friends	
Google	
Seek	

Other (please explain): \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

### 2. How would you rate the quality of EBR's advertisements?

Excellent Quality	
Average Quality	
Poor Quality	

Other (please explain): \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

### 3. What were your thoughts on the phone manner of the consultant(s)?

Excellent phone manner	
Average phone manner	
Poor phone manner	

Other (please explain): \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



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### 4. How thoroughly was the position you were put forward for explained?

Thoroughly explained	
Adequately explained	
Poorly explained	

Other (please explain): \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

### 5. Do you feel you were given adequate information to prepare for your interview?

Yes I received all necessary information	
I received 'just enough' information	
I did not receive enough information	

Other (please explain): \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

### 6. Were you given adequate feedback from the client?

Yes	
No	

Other (please explain): \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

### 7. Was your placement well organised?

Yes	
No	

Other (please explain): \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

### 8. Would you approach EBR for future roles?

Yes	
No	

Other (please explain): \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



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### 9. Would you recommend EBR to friends/associates looking for work?

Yes	
No	

Other (please explain): \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### 10. Are there any areas that you feel EBR could improve?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### 11. Would you be willing to be contacted as a referee for EBR? If 'yes', please provide contact details below.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### 12. If you would kindly write a short paragraph on the quality of EBR's services.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### 13. Do you give permission for EBR to upload your testimonial to the EBR website? Please indicate 'yes' or 'no'.

**Note: If you indicate 'yes' only your first name and the initial of your last name will be displayed E.g. "John S."**

Yes	
No	

Other (please explain): \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Thank you for your participation. Have a great day!**